

Enhance your library service provision with **netloan** PC booking, print and internet solutions



Take advantage of flexible access solutions for library PCs, printing and Wi-Fi with the netloan online bookings range – designed with simplicity, self-service and the user experience in mind.



“netloan public has made a huge difference to the library environment for both our counter staff and the general public; the PC booking process runs extremely smoothly”

Mark Adams,
Technical
Support Analyst,
Thurrock Council

“netloan offers significant benefits to both our college staff and students. Since installation our staff have more time to support the students using our facilities whilst still managing what is now a more efficient, booking system”

Richard Gibbons,
Learning Resources
Co-ordinator,
Dudley College

PC booking and print management

An important asset for your library and its users

Enhance your library service provision with **netloan**, the complete solution for PC bookings and session management, together with print payment and release. It allows library users to view and book available PC sessions, according to pre-defined booking rules and permissions. Accessible and intuitive, users can make bookings via the RNIB accredited web interface, or while in the library at a PC, **netloan kiosk+** or smartserve™ 400 kiosk.

With **netloan**, you benefit from more effective use of library resources, with better transparency and reporting, as well as the cost and time savings achievable with a self-service solution. What's more, it offers a single, intuitive system across multiple sites, for easy installation, training and administration. **netloan** advantages include:

- Self-service online bookings of PCs via internet or kiosk
- Incorporates a complete print management solution
- Flexibility of booking rules across sites, user groups and PCs
- Integration with all major Library Management Systems (LMS)
- Detailed reporting for resource usage analysis
- Ability to connect with users via messages, notifications and interface customisation

netloan offers such a simple but flexible approach to managing library PCs and print, it remains the market-leading solution for PC bookings in UK libraries.





Wi-Fi access ease and control

The **netloan Wi-Fi** module provides a completely automated login and authentication process for users wishing to access your wireless network, with the ability to set certain controls for length and frequency of Wi-Fi sessions available. Advantages of **netloan Wi-Fi** include:

- Promote library membership with added benefit of free Wi-Fi hotspots
- Protect your network: only library members or approved guests can login and use Wi-Fi
- Automated authentication process: no staff assistance required
- Platform independence - the solution works with most manufacturers' Wi-Fi hardware
- Access, tracking and reporting by user group and site

“netloan Wi-Fi is one of the most reliable Wi-Fi authentication software systems I have seen”

Darren Ragsdell,
Perth and Kinross
Council

Offering a simple, flexible Wi-Fi solution

When launching an internet browser from a laptop or mobile device within the Wi-Fi hotspot, the user will need to enter their library card number and PIN before gaining access to the internet. **netloan Wi-Fi** achieves this by authenticating the user credentials via netloan and the Library Management System (LMS). This way, only library members can access the library's wireless network, potentially increasing library membership, footfall and use of the services available, while also ensuring users are tracked.

Access restrictions, such as maximum minutes per day, can be set up and applied across sites and users, or by age group and location. A record is also kept of all wireless logins, accessible on demand as required by the Digital Economy Act 2010 for Internet Access Providers.

Scalable and cost-effective

The software for **netloan Wi-Fi** is installed on your central netloan server and then each further site is licensed. There is no software installed at each individual site, which cuts down on installation time and costs, and removes the need for further servers.

More detailed and technical information on **netloan Wi-Fi** set up and functionality is available from www.lorensbergs.co.uk

Even greater flexibility from netloan

With additional modules **netloan webstat**, **netloan combi** and **netloan charging**, endless possibilities can be realised to tailor PC access and session management to different types of user or task.

Many netloan customers have taken advantage of the opportunities available when using combinations of these modules. Ask lorensbergs for a case study today.



Install **netloan webstat** with **netloan combi**, to provide options to users on availability and length of PC sessions according to task or purpose, as determined by website access configuration. For example, provide more and longer sessions to those making Universal Credit applications.

Improve internet access provision

The **netloan webstat** module has been created to give you enhanced control over the internet access you offer to users when accessing PC sessions via netloan. With **netloan webstat**, you can:

- Control the internet access you offer to citizens
- Restrict access to certain websites
- Gather statistical information on internet and website use
- Tailor which sites are accessible or blocked by user group

Using the webstat module empowers your library with all the control you need over sites accessed by staff and citizens. It allows you to determine group settings, e.g. allow children only limited internet access. Or it can allow access to OPAC or community web pages without the need for using allotted PC time.

Importantly, librarians can quickly and easily control and adjust access through netloan without the need for additional IT support.



For more PC access options

The **netloan combi** module provides a way for users to belong to two user groups so that they have some control over the settings they have each time they login, in order to support different activities. Users can select whether they are making a booking as a member of their normal user group (the primary user group) or as another user group (the secondary user group) with different privileges in each case.



“The decision to charge has been very successful... lorensbergs are excellent; always willing to help and listen. Answers come back very quickly offering support for the whole process not just the solution.”

Janet German-Morris,
Systems Manager,
Bath and North
East Somerset
Council

Charging tailored to community needs

If you're looking to charge for PC use, our **netloan charging** module offers flexibility in how charges are applied. It can be configured to meet your library's policies and chosen setup, with charging tailored by site, group of PCs or user type. It also allows you to track paid and pending payments and produce payment reports.

- Streamlines the process and administration of charging for PC use
- Generates a reliable revenue stream
- Periods of free use can still be offered, e.g. with charging applied only at peak times
- Concessions and charges by user group are easily configured
- Apply charges for PC time used, rather than time booked, with refund availability
- Ability to offer choice of free or paid PC sessions when combined with **netloan combi**



“With lorensbergs continued customer-focused approach, they always have the time for us, especially the technical team who are extremely responsive and always helpful”

Paul Leivers,
Head of Cultural
Services, Dorset
County Council

For calmer busy periods

With the new **netloan queue** module, there is also the option to allow patrons to join a virtual queue via the kiosk, to wait for an available PC session during busy periods. It provides:

- Opportunity for users to join queue for first PC available, or for one in a particular area
- View of how many people are ahead in the queue
- Ability to set a maximum grace period for queued users to begin their session
- Staff overview of queue, with ability to promote or remove users
- Compliance with restrictions already set up in netloan e.g. limit on number of session minutes available per day

For further information, please contact our
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